

How do I put in a support ticket through the cloudpanzer mobile application?

If you are experiencing an issue with your CloudPanzer account or have a question about our services, you can submit a support ticket through our website.

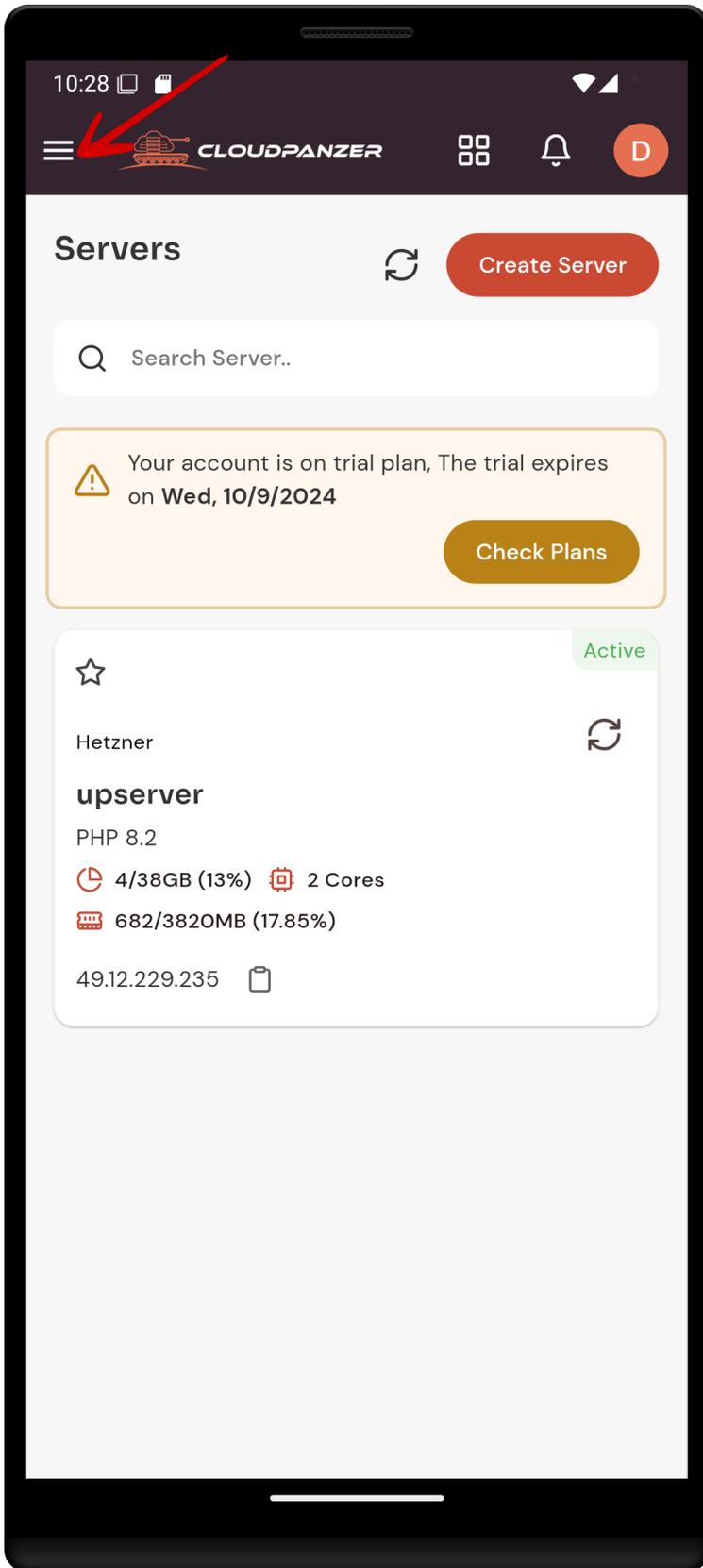
Tutorial :

You can watch the Video or Continue reading the post.

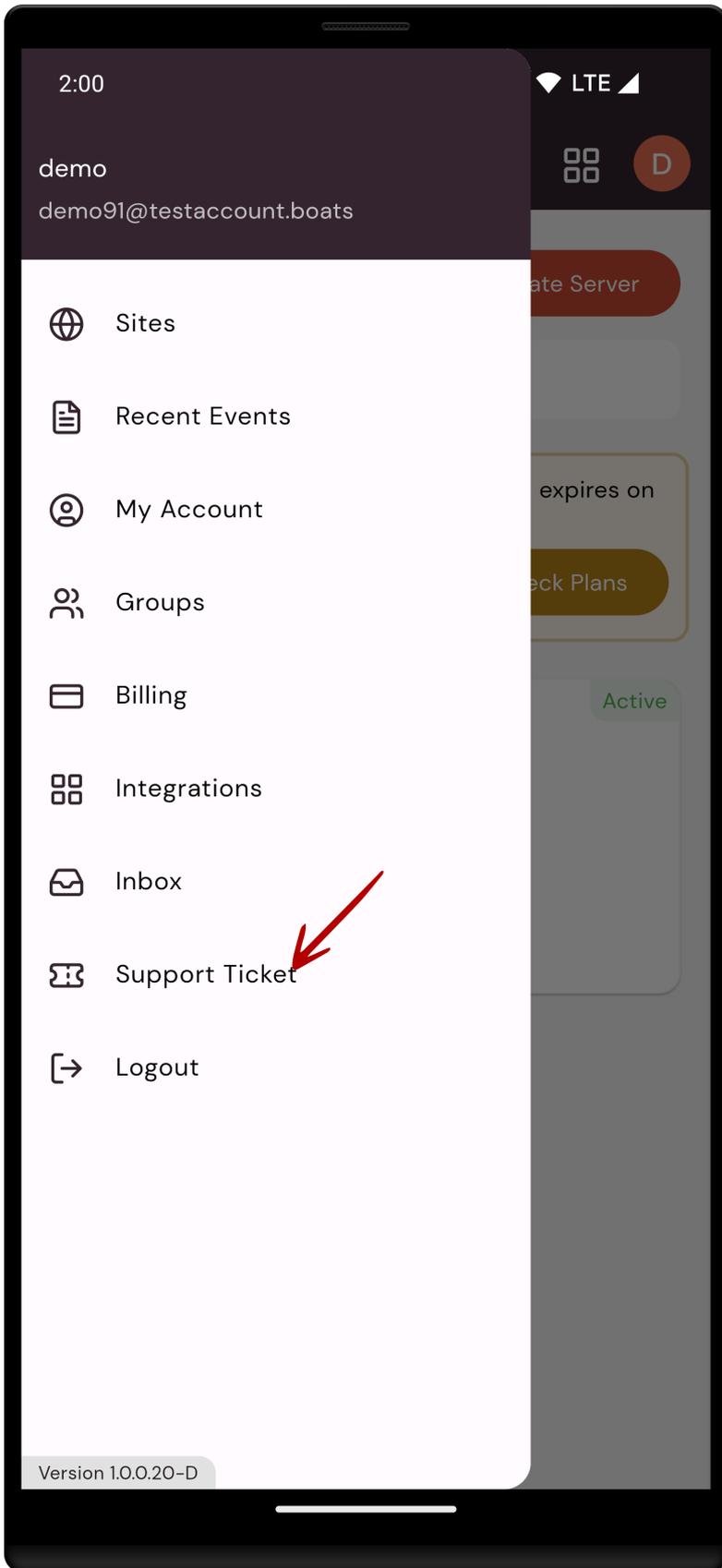
<https://www.youtube.com/embed/HF6EwR2ysWI>

Follow the steps below to create a ticket.

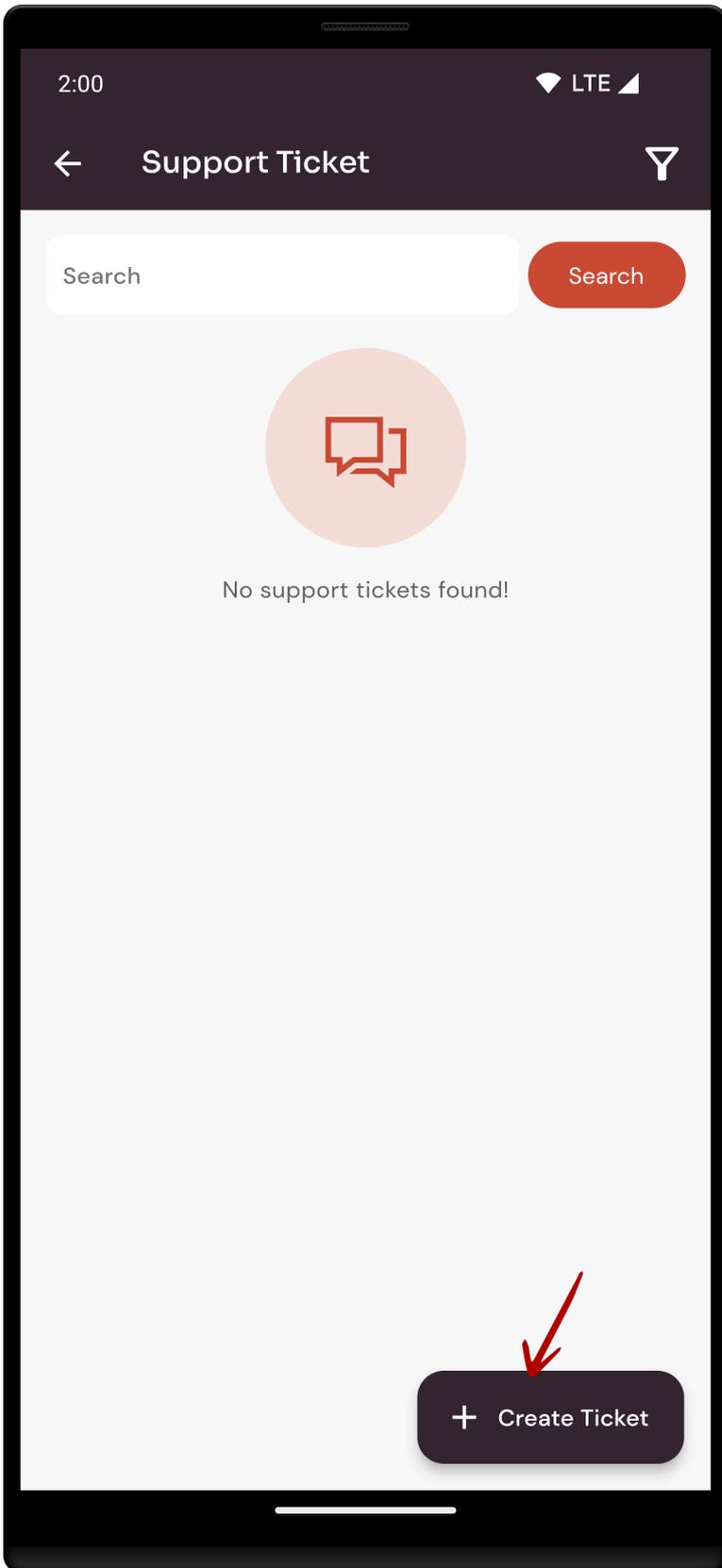
1: Once you are logged in, look for a "Support Ticket" option in the menu. This is located in a drop-down menu under your username or may be a separate tab in the main menu.



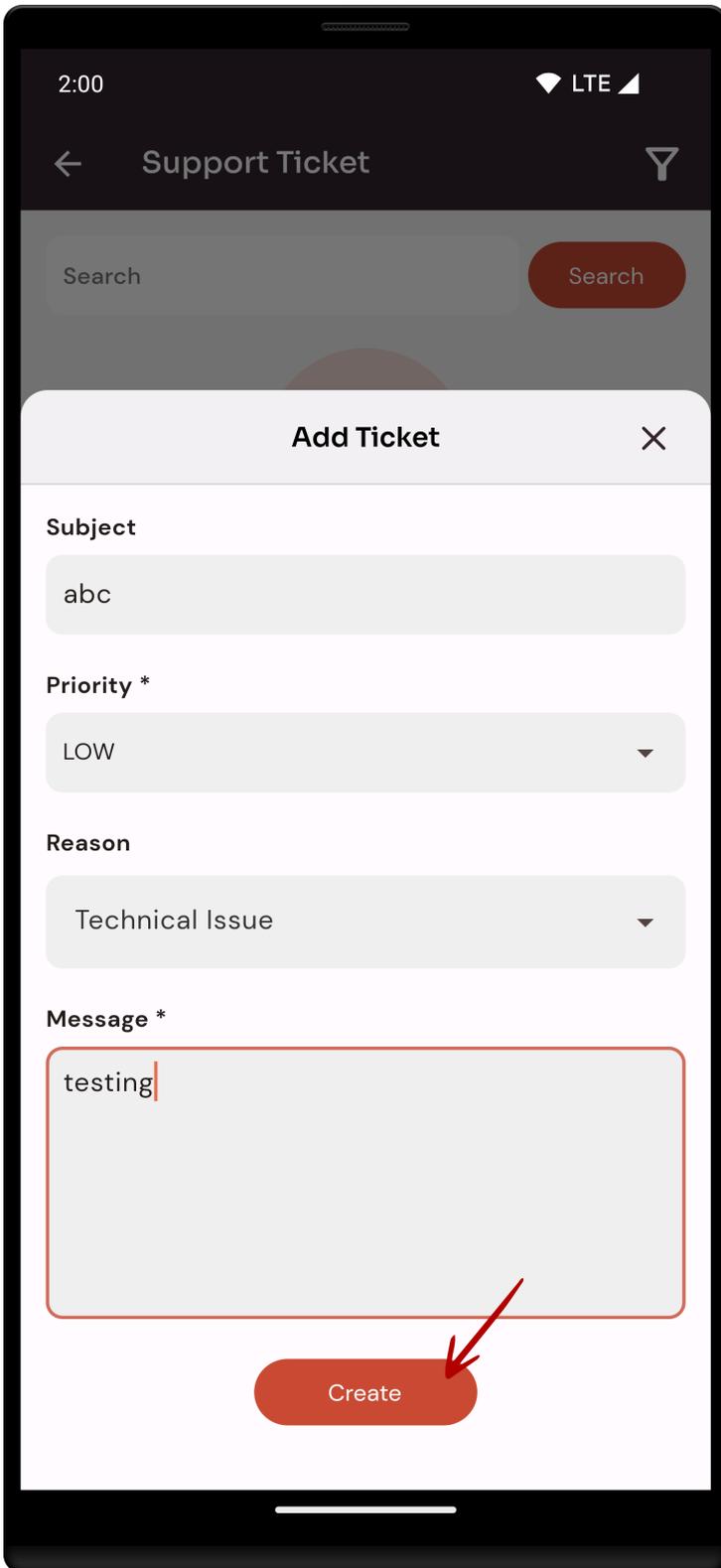
2. Select the Support Ticket option.



2: Click on the Create Ticket button.



4: Fill out the form with the subject and message, of the issue or question you are experiencing. Select the appropriate category for your ticket from the dropdown menu. Click "Save" to send your ticket to our support team.



Here, you can see ticket was created Successfully.

2:00

LTE

Support Ticket



Search

Search

Opened

just now

CPZ#557768



Subject: abc

Reason: **Technical Issue**

Mon, Aug 14 - 5:37 AM

Low



+ Create Ticket

Looking for Web Instructions?

Available at <https://kb.cloudpanzer.com/books/web-portal/page/how-do-i-put-in-a-support-ticket>

Revision #12

Created 21 December 2022 05:05:39 by Admin

Updated 18 September 2024 04:19:57 by Admin