

# How to Disable Universal SSL ?

If you are using CloudPanzer and have enabled Universal SSL, you may occasionally encounter a "Universal SSL Pending" message when accessing your website. This message indicates that the SSL certificate for your website is in the process of being issued or renewed.

## Tutorial :

**You can watch the Video or Continue reading the post.**

<https://www.youtube.com/embed/EGGTpprNDhU>

Follow the steps to Disable Universal SSL.

**Navigate to the SSL/TLS of Cloudflare ([Use this link to view How to Navigate](#)).**

## Disable Universal SSL:

Click on the "**Disable Universal SSL**" button.

← SSL/TLS

Status: On

Max-Age: select

Include subdomains: On

Preload: On

Enable HSTS

Enforce web security policy for your website.

Automatic HTTPS Rewrites helps fix mixed content by changing "http" to "https" for all resources or links on your web site that can be served with HTTPS.

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Disable Universal SSL

Disabling Universal SSL removes any currently active Universal SSL certificates for your zone from the edge and prevents any future Universal SSL certificates from being ordered. If there are no dedicated certificates or custom certificates uploaded for the domain, visitors will be unable to access the domain over HTTPS.

Disable Universal SSL

Confirm and Click the "**Confirm**" button.

← Acknowledgement

By disabling Universal SSL, you understand that the following Cloudflare settings and preferences will result in visitors being unable to visit your domain unless you have uploaded a custom certificate or purchased a dedicated certificate.

- HSTS
  - Always Use HTTPS
  - Opportunistic Encryption
- Any Page Rules redirecting traffic to HTTPS

Similarly, any HTTP redirect to HTTPS at the origin while the Cloudflare proxy is enabled will result in users being unable to visit your site without a valid certificate at Cloudflare's edge.

If you do not have a valid custom or dedicated certificate at Cloudflare's edge and are unsure if any of the above Cloudflare settings are enabled, or if any HTTP redirects exist at your origin, we advise leaving Universal SSL enabled for your domain.

☐ I Understand

Cancel

Confirm

Here, you can see universal SSL was disabled successfully.

Looking for Web Instructions?

Available at <https://kb.cloudpanzer.com/books/web-portal/page/how-to-disable-universal-ssl-pending>

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