

How do I put in a support ticket through the cloudpanzer website?

If you are experiencing an issue with your CloudPanzer account or have a question about our services, you can submit a support ticket through our website.

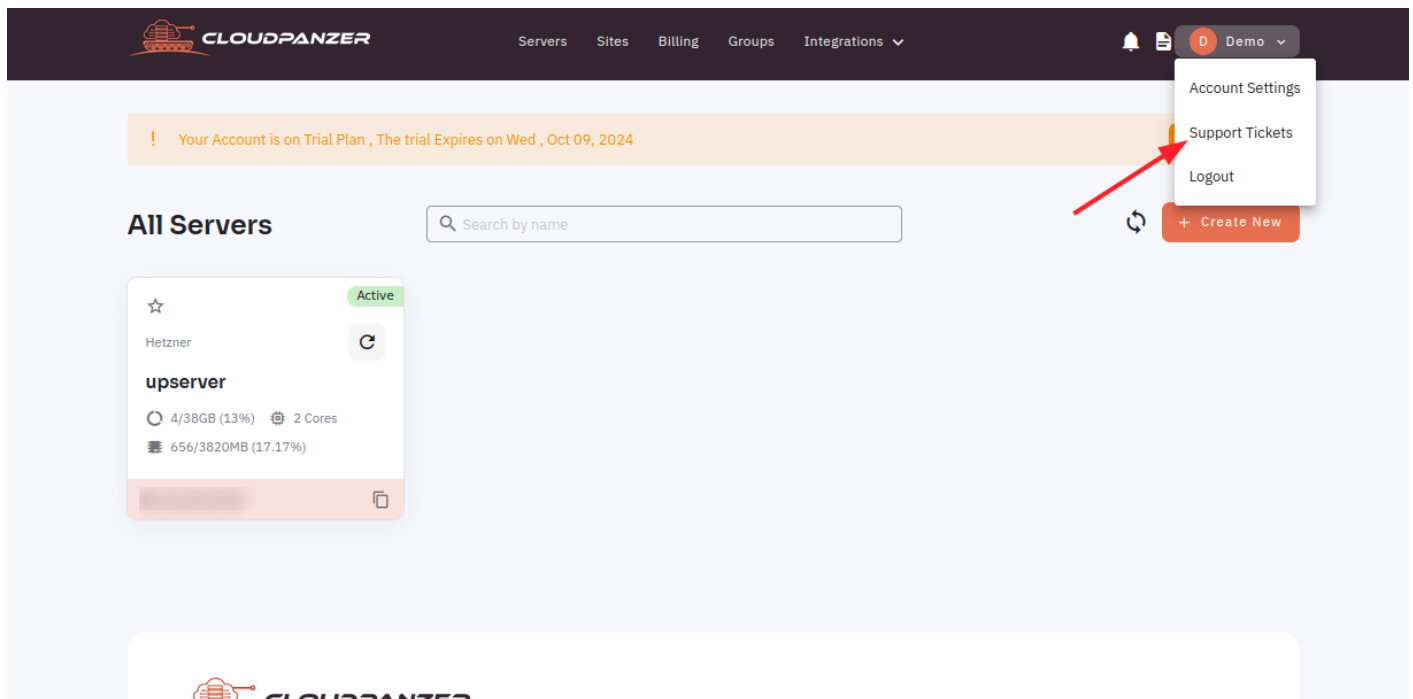
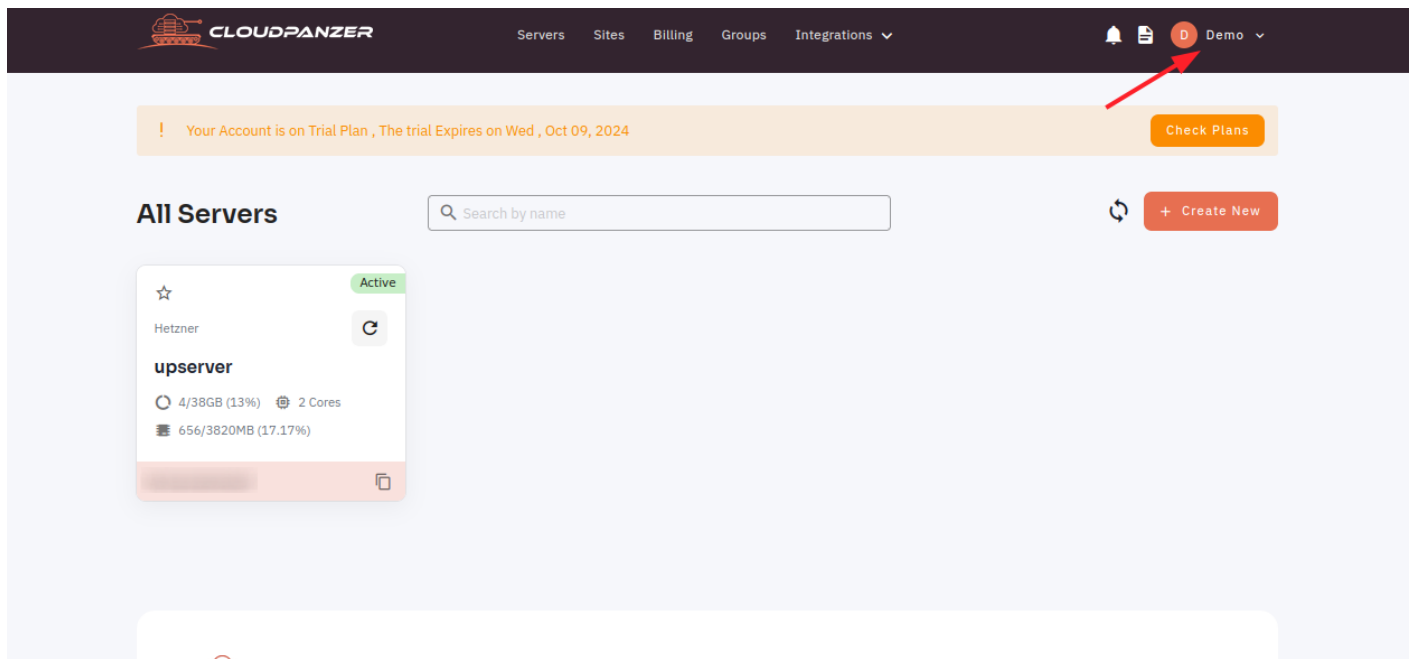
Tutorial :

You can watch the Video or Continue reading the post.

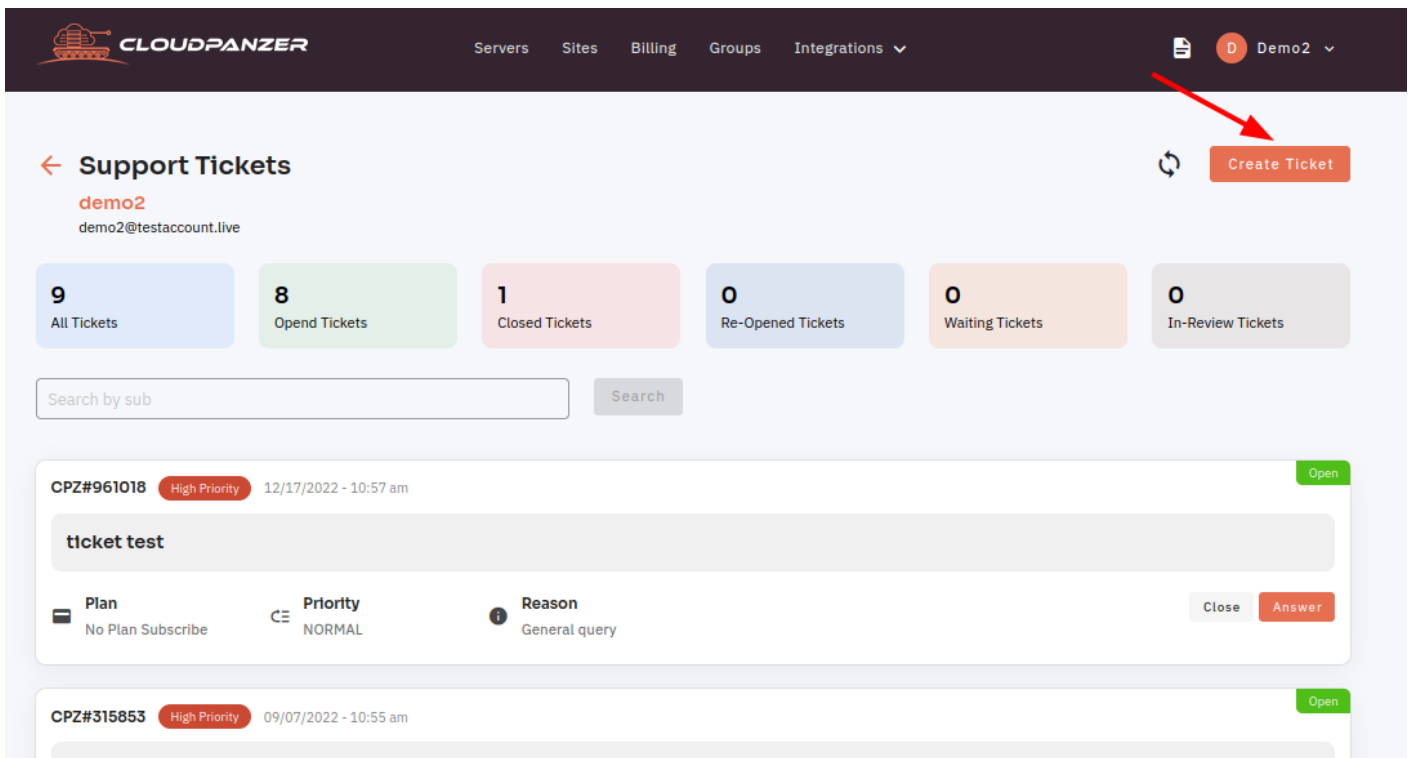
<https://www.youtube.com/embed/fAqdEhsUqI0>

Follow the steps below to create a ticket.

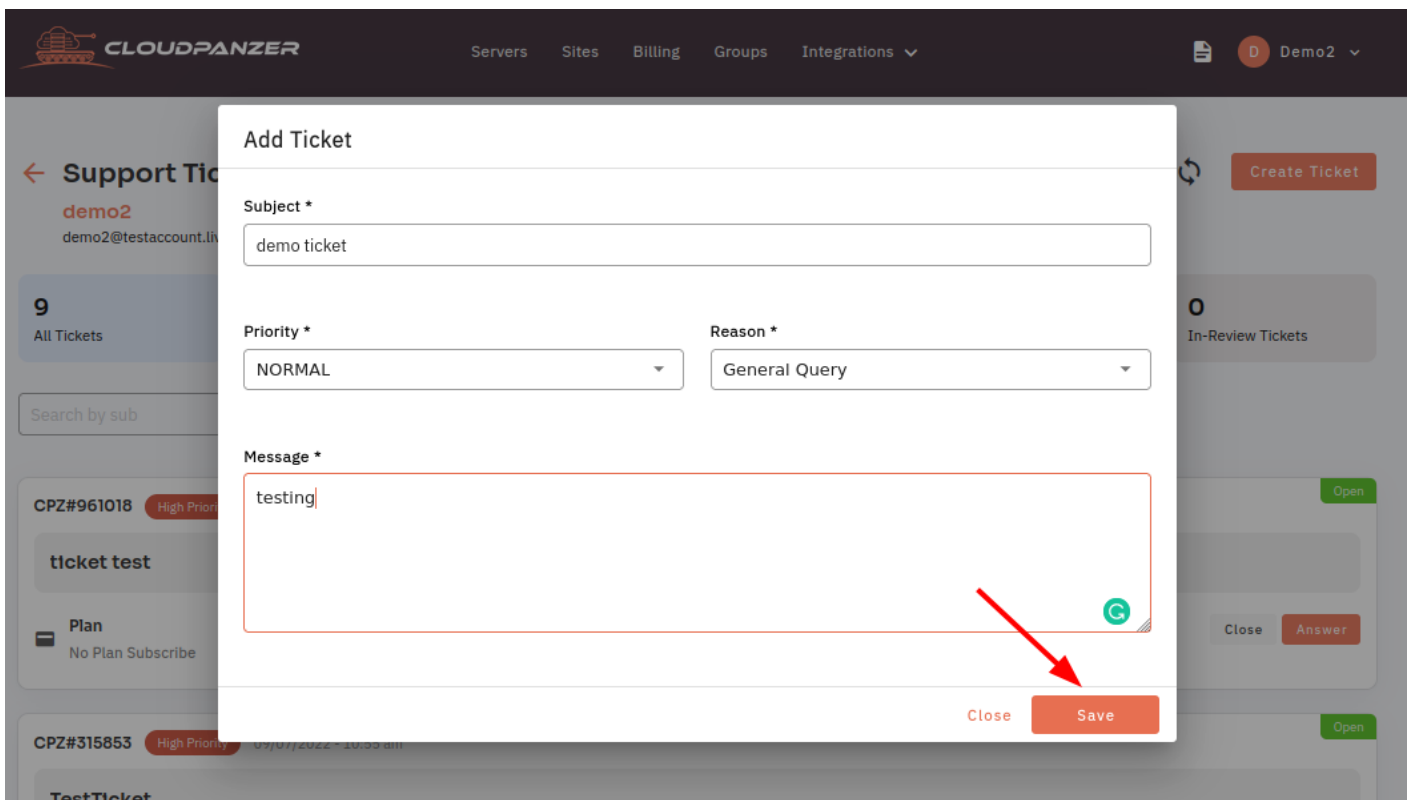
1: Once you are logged in, look for a "Support Ticket" option in the menu. This is located in a drop-down menu under your username, or it may be a separate tab in the main menu.




2: Click on the Create Ticket button.




4: Fill out the form with the subject and message, of the issue or question you are experiencing. Select the appropriate category for your ticket from the dropdown menu. Click "Save" to send your ticket to our support team.




Here, you can see ticket was created Successfully.

CLOUDPANZER

ServersSitesBillingGroupsIntegrations ▾

 Demo2 ▾

← Support Tickets

 Create Ticket

demo2
demo2@testaccount.live

10
All Tickets

9
Opend Tickets

1
Closed Tickets

0
Re-Opened Tickets

0
Waiting Tickets

0
In-Review Tickets

Search by sub

Search

CPZ#739258High Priority12/20/2022 - 12:44 pmOpen

demo ticket

PlanNo Plan Subscribe

PriorityNORMAL

ReasonGeneral query

CloseAnswer

CPZ#961018High Priority12/17/2022 - 10:57 amOpen

ticket test

Looking for mobile App Instructions?

Available at <https://kb.cloudpanzer.com/books/mobile-app/page/how-do-i-put-in-a-support-ticket>

Revision #13

Created 17 December 2022 05:20:13 by Admin

Updated 16 September 2024 09:55:14 by Admin